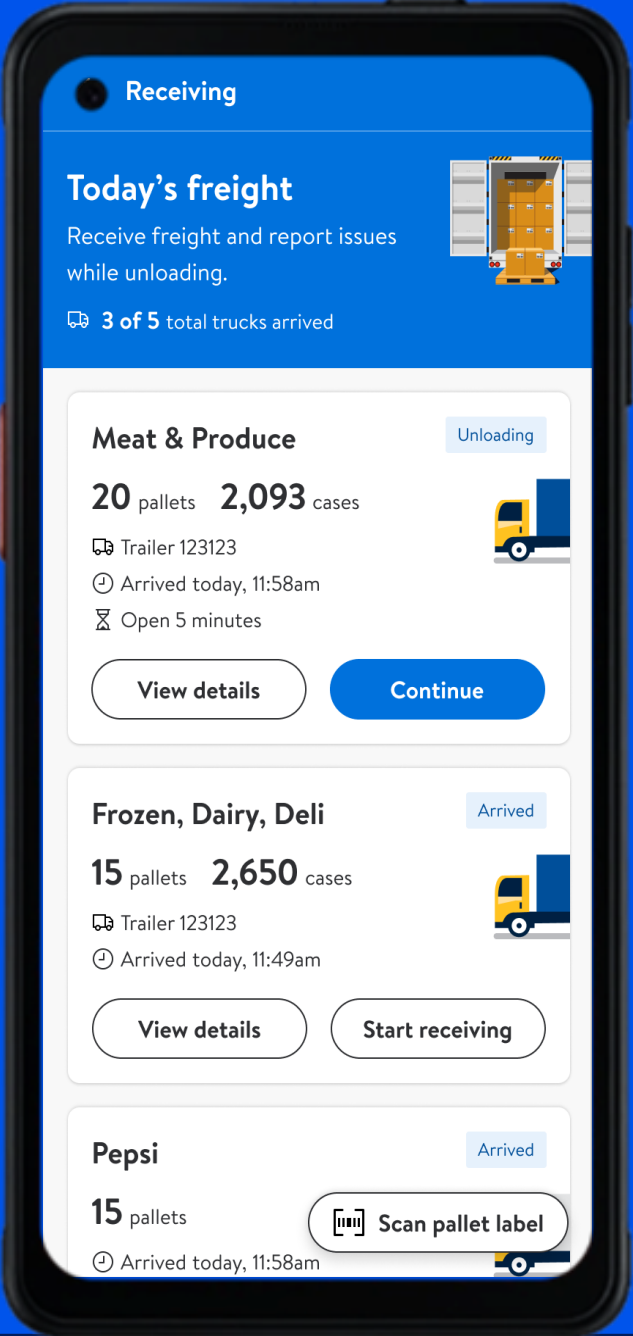
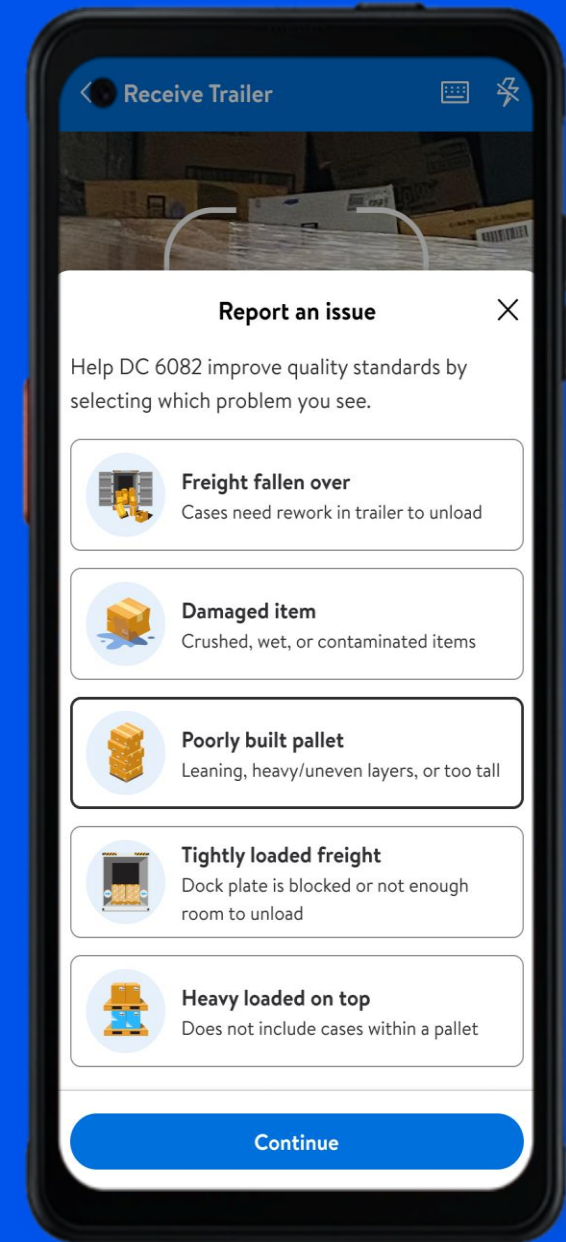


Receiving in *MyWalmart*



Launched to Chain!

- Load Quality Feedback to DC
- Freight Visibility
- GDC Pallet Scan Validation



Warehouse Damages & Extreme Claims

NOW

Until further direction

- Report **damage DOES NOT file warehouse claims** – its Load Quality feedback only
- **File extreme claims** through **paper process** to report shortage
- PI /FI adjustment **NOT** adjusted unless complete claim on current approval process

Future

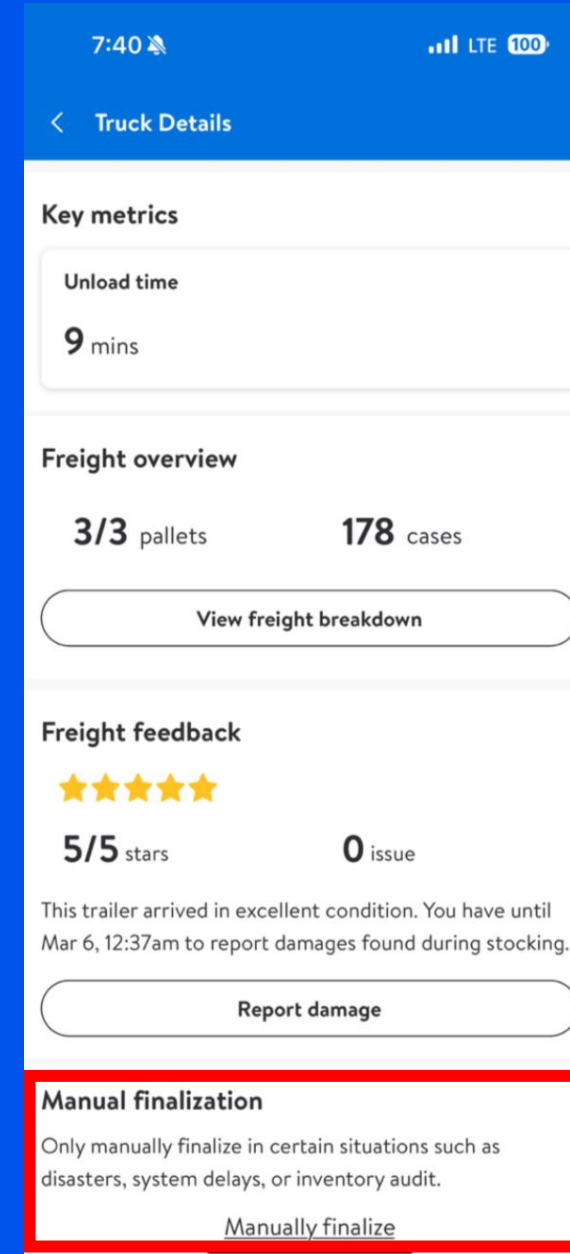
Back half of year

- Reporting damage **moves inventory** into hold status until claim is dispositioned
- Reporting **missing pallet WILL initiate a GDC extreme claims** approval process – no more paper form!



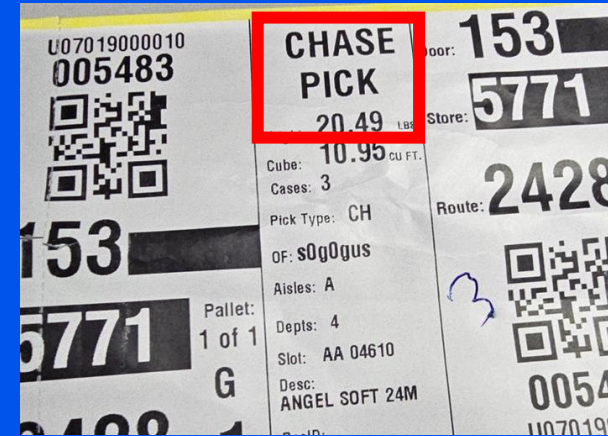
Finalization Rules

- Pallet scan ONLY validates inventory, **does not finalize inventory**
- Digital finalization **will follow the same process as before** to finalize store's invoices
- Manually finalizing updates store inventory, **making items immediately available to online customers.**



Pallet Scanning Execution

- **DO NOT** scan CHASE PICK labels. These will provide invalid messaging in the app.
- Scan each Grocery master pallet label



Load Quality

Providing up to 3 clear pictures of load quality issues will help the DC better understand the root cause of issue.



Freight fallen over

Cases need rework in trailer to unload



Damaged item

Crushed, wet, or contaminated items



Poorly built pallet

Leaning, heavy/uneven layers, or too tall



Tightly loaded freight

Dock plate is blocked or not enough room to unload



Heavy loaded on top

Does not include cases within a pallet



Receiving and SC Load Quality

Feedback is intended to be aggregated and address Top Defects. **This is not a ticketing system of old.** Aggregated data will trigger corrective actions from Supply Chain/Transportation.

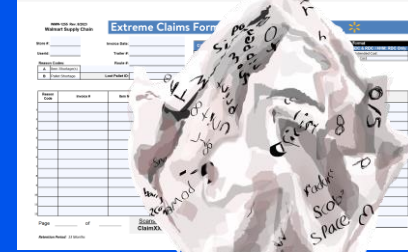
Load Quality Trends will be observed in the following ways:

- MyWalmart In-app Load Quality messaging and metrics (In Development)
- Load Quality DPMO Dashboard – Supply Chain Visualizes store feedback as trends and aggregations, including photos.
- Corrective Actions Portal - A threshold will be established, beyond which corrective actions for feedback will be required from Supply Chain (In Development)

What's Up Next



Sister Pallet Identification



GDC Missing Pallet Shortage Digitization(test)



Warehouse Damages (PI/FI) connect to Claims

